

Job Description: Denver Trolley: 2024 Trolley Staff (Several Seasonal positions)

Title: *Trolley Staff*

Reports To: *Trolley Operations Supervisor (who will have the same duties as the Trolley Staff in addition to supervisory responsibilities)*

Location: *The base of operations is the Denver Trolley's northern terminus in Confluence Park in downtown Denver (adjacent to the REI flagship store; approximately 1400 Platte St., Denver, CO 80202). Staff may be assigned to work on the Trolley at various locations along the Trolley line or other off-line areas. The ability to work outdoors in varied conditions and on and around the trolley and other machinery is required.*

Pay: *\$19.00/hour (no benefits)*

The Denver Tramway Heritage Society is a 501(c)(3) membership-based, non-profit organization that operates the Denver Trolley (DT) along Denver's South Platte River between Confluence Park and Old West Colfax Avenue. The Trolley is managed, operated, and maintained primarily by volunteers. The regular 2024 operating season is from Thursday, May 23 (Memorial Day weekend) through Monday, August 12, in addition to special operations. This is a full-time or half-time, seasonal position (during the DT's regular riverfront operating season).

DUTIES

1. Safely complete all tasks connected with the trolley's startup, operation, and shutdown, including passenger boarding, riding, and disembarking.
2. Public outreach (marketing) and ticket sales at DT stops along the line, including cash sales and credit card sales using a "Square" credit card reader (for use with smartphones).
3. Completing "start-up tasks" before the first Trolley trip of the day, including:
 - a. Setting up signage and items related to ticket sales (e.g., canopy, table, chairs, signage, etc.) at selected stops along the line before each day's operations.
 - b. Readying the Trolley for operation, including but not limited to: starting the engine, performing safety checks, checking that equipment is in place and operating properly, monitoring fuel level, and alerting designated operating authorities when additional fuel is required.
 - c. Cleaning the Trolley car before each day's operation.
 - d. Sweeping the boarding platform at the Confluence Park station.
4. Completing "end of day tasks" after the final Trolley trip of the day, including but not limited to:
 - a. Retrieving and storing signage and other items related to ticket sales.
 - b. Shutting down and securing the Trolley.
 - c. Reconciling and recording ticket sales and cash received.
 - d. Completing daily paperwork (Employee Time Sheet, Daily Trip Report, and Daily Deposit Slip) and depositing the daily receipts in the safe.
 - e. Reporting to the Trolley Operations Supervisor any items needing repair or maintenance.
5. Serving as the Motorman or Conductor to operate the Trolley car when volunteers are unavailable.
 - a. Motorman is responsible for safely starting, operating, and stopping the Trolley.
 - b. The Conductor is in overall charge of the operation of the Trolley and delivers a historical narrative to the passengers during the trip.
 - c. All operations will be conducted per the latest version of the Denver Trolley Operations Manual.
6. Other duties as assigned. Examples could include, but are not limited to:
 - a. Operating charter trips with the Trolley in the hours immediately before/after normal public operations. Charters will generally be scheduled between 9:00 and 10:00 a.m. and 5:30 and 6:00 p.m.
 - b. Other marketing or public relations efforts.

SCHEDULE

1. Full-time (40 hrs. per week) and half-time (20 hrs. per week) applicants will be considered.

2. Working days are Thursday through Monday (5 days per week for full-time employees and alternating 2 or 3 days per week for half-time employees).
3. Work shift is 8 hours daily, not including a half-hour lunch break. The workday will generally begin at 9:30 a.m. and end at 6:00 p.m.
4. Some additional flexibility in start/finish times may be required occasionally to accommodate special operations.
5. The Trolley's regular riverfront operating season begins Memorial Day weekend (Thursday, May 23, 2024) and ends on Monday, August 12, 2024. Applicants should be available for the entire operating season unless alternate arrangements are made before accepting employment.
6. Paid, on-site training will be provided. The training schedule will be determined in consultation with applicants. Successful applicants will be required to pass a certification exam upon completion of training to assume their duties.

APPLICANT REQUIREMENTS

1. Applicants must be at least 18 years of age.
2. Applicants must be in good health and sound physical condition.
3. Applicants must possess a valid automobile driver's license to verify vision and the ability to operate a vehicle.
4. Applicants must be able to lift and carry 25-pound fuel cans and empty them into the Trolley fuel tank.
5. Applicants must be able to climb up and down the Trolley steps multiple times each day when boarding/alighting from the Trolley and must be able to assist passengers into and out of the car.
6. Dress code: applicants must present a neat and clean public appearance and will be required to wear the standard DT Operator's uniform specified in the DT Operations Manual (black or navy pants or knee-length shorts, white uniform shirt, black or navy socks, black shoes plus Motorman's hat). Note that the DT will provide the hat and two uniform shirts; other items are the applicant's responsibility.
7. Other equipment: applicants must have a working cell phone while on duty.
8. The Denver Trolley is an alcohol, drug, marijuana, and tobacco-free workplace, and by accepting employment, applicants agree to undergo drug and alcohol testing upon request.
9. Applicants will be subject to a background check through the Colorado Bureau of Investigation.

OVERTIME

1. Overtime is expected to be minimal but will be paid at 1.5 times the basic wage for hours over 40 per week.
2. Overtime is not paid on holidays.

To apply:

Please submit a cover letter and resume to jobs@denvertrolley.org.